

Job Title: Ice Ambassador

Purpose: *To provide direction and support to LSC families and community stakeholders during the regular season ice sessions, and to maintain open communication amongst all stakeholders by creating an environment that is inclusive, welcoming and respectful.*

Location: Ice Arena specified in schedule (ATB, Civic, Nicolas Sheran)

Key Responsibilities:**Open Sessions (Private lesson Ice):**

- Must be at Rink side during the session
- Sign in Drop in skaters via uplifter (see new drop in policy), take attendance, and monitor attendance on sessions to ensure capacity.
- Play music for skaters and coaches
- Assist parents with questions and concerns
- Share information on upcoming events, changes as provided by the board
- Provide designated board member with any feedback, concerns or questions that require further assistance or follow up
- If unable to be in attendance for the session, will be responsible to find coverage for the ice monitor shift

The Length of Appointment: The Ambassador serves 5 private lesson ice times over the Winter term (October 1- March 31)

Time Commitment: one ice session per week for the season

Support: Training for this position will be provided as needed. Also, a designated LSC board member will be available for questions and assistance.